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whitsundaytransfers.com

whitsundays 2
everywhere
Transfers & Charters

Leaning Palm Pty Ltd ATF The Henry Joseph Trust T/As Whitsundays 2 Everywhere ABN 91 986 864 997 (“Whitsundays 2 Everywhere”, We ,us” is committed to providing you with the best possible customer service experience.

Whitsundays 2 Everywhere recognizes and respects the importance of maintaining the privacy of our customers.

We have implemented this Privacy Policy in order to inform you about how we will collect, use and store your personal information and under what circumstances we may disclose your personal information.

What information do we collect?

When you engage us to provide services to you, personal information may be requested in order for us to provide you with that service. The information you give us may include but is not limited to

- Your name,
- Address,
- E-mail address,
- Phone number,
- Flight and travel information.

What do we do with the information we collect?

We use information held about you in the following ways:

- To provide passenger transport, such as to collect you from flights and/or pick up locations and to transport you to your requested destination;
- To provide you with the information and services that you request from us;
- To provide you of notification of change to our services
- To run our business, including but not limited to managing our accounts, research and development of our services and obtain opinions or comments about our services.

Who do we disclose or share your information with?

Disclosure of your information would only be to carry out the purposes set out in this privacy policy.

We may disclose your information to the following (but not limited to) for this purpose:

- Other hire companies we may engage to provide services
- Travel agents
- Accommodation providers

We may also disclose your information to:

- Government, regulatory and law enforcement authorities, where we are required to or permitted to by law
- prevent or investigate any fraud or crime (or a suspected fraud or crime)

How we keep your information.

We store and hold your personal information securely through physical and electronic means. We will take all reasonable steps to ensure that your personal information is not misused, lost or subject to unauthorised access or use.

Website and Links.

We make reasonable efforts to make sure the most up to date security measures are used on our website however we cannot guarantee that any information transmitted through the internet by us, or yourself is entirely secure. Your use of our website is at your own risk.

Our website may contain links to third party websites- please be aware that when you click on a link that takes you to a third party website you will be subject to the third party privacy policies, not ours.

Access to and correction of your personal information.

You have a right to access the personal information that we hold about you.

To access or if you have any questions, concerns or complaints about this privacy policy, or our use of your personal information, please contact the Privacy Officer at res@whitsundaytransfers.com

Consent and Changes to this policy

By using the Whitsundays 2 Everywhere Website, you consent to our use of your information as described in this Privacy Policy.

We may change or add to this privacy policy so we encourage you to review it periodically.